

**QUAKER SERVICE AUSTRALIA LIMITED**  
**Unit 14, 43-53 Bridge Road, Stanmore, NSW 2048**  
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**POLICY STATEMENT ON CAPACITY BUILDING**

QSA is aware that capacity building is a process, and one owned by its project partners and participants. It is a multi-faceted process and the purpose of this policy is to ensure that all community members have equal access to the opportunities generated by this process. This policy represents QSA's enhanced commitment to capacity building as an intrinsic component of its work. In one of QSA's Development Effectiveness Principles it is noted that 'capacity building of the community and project partners will be enhanced by project related activities'.

QSA understands capacity building of project participants and QSA project partners as being intrinsic and crucial to the dynamic and continually evolving development process. By contributing to the project partners' capacity development, skills and knowledge, QSA assists project partners to develop greater awareness of community need, cohesion and confidence, leading to more effective, self-sustaining and learning organisations, better able to respond to the needs and capacity of the communities they support.

There are many approaches to enhance capacity building, and the selection of the most appropriate means depends on the nature of the development work and the context and type of capacity that is being targeted.

For QSA, the process of capacity building begins with a participatory analysis of relative capacity strengths and weaknesses, with an iterative assessment a key component.